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8MAN

Case Study: MPC
IT Services

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Client: IMPC IT Services GmbH & Co. KG

Founded in the year 2000. As an internal service provider of the MPC Group (http://www.mpc.de) MPC IT Services supports all information - and communication-technology related issues (ITK).

Business Problem

MPC IT needed a robust mechanism that enables them to achieve a standardized, transparent and uniform access management system.

Solutions

8MAN - the principal solution developed by Protected Networks, Germany. Is a fully integrated software for the management of Active Directory, file server and SharePoint access rights. Limit access rights to a "need to know" basis thereby significantly reducing data security risks. Ensure accountability and compliance with internal policies by knowing who accessed which files.

8MAN: Key Benefits

- The client gained full control of all administrative tasks.
- Needed 30 minute less for each access authorization, post the implementation of 8MAN.

MPC IT Services optimize their access rights management

About the client

MPC IT Services is an internal service provider that supports all IT and communication related issues for the well-established shipping and shipbuilding company, The MPC Group.

Business Challenges

The aim of MPC IT Services is to achieve a standardized, transparent and uniform access management system on the file servers of the MPC Group.

Critical Requirement – managing Active Directory permissions:

- Protect business critical data
- Substantially Reduce time needed to track data access
- Enhance transparency

Protected Networks' Solution: 8MAN

MCP IT's initial contact with protected-networks.com was established in January 2011. After a brief demo of the software and completing the testing phase of 8MAN the decision was quickly made to implement the program for the MPC Group. It took only 15 to 30 minutes to train each employee with the final implementation being completed after only 1.5 days.

"We have been exploring several offers from software companies to streamline the access systems of our file servers, but we were never really convinced with the solution. We sought a solution that would quickly and easily answer a few basic questions, such as, "Who within the company has which permissions?' and "Who has access to a particular directory?" Additionally, we were looking for a comprehensive overview of Active Directory groups and general access structure," says John-Asmus Burmester, the Managing Director of MPC IT Services.

"8MAN has been a great support in many ways, especially in achieving the desired level of transparency and the standardization of the data environment, which our company truly needed. With the help of this solution, there is much increased reliability and trust in our own data."

Key Business Benefits: Managing change effectively

MPC IT Services now uses 8MAN to ensure full control of all administrative tasks. Browsing permissions and accessing reports are just a few of the functions, which have benefited the company in managing approximately 550 users across the organization.

"So far, we have not come across a solution that serves our requirements in the way that 8MAN does. It's intelligently designed software that has been able to resolve many of our concerns," stated Bjorn Pursche, team leader of MPC IT service users. "What assured us was not only the pragmatic approach of 8MAN, but also the key advantage that with 8MAN we needed 30 minutes less for each access authorization."

protected-networks.com is constantly improving and developing advanced solutions, keeping in view the changing needs of growing companies. Enabling transparency, continuous standardization and the functionality of extensive reports, it has delivered value to companies like MPC IT in terms of quality of service as well as by providing added security through 8MAN.

"In conferring with companies that use other solutions for access management, we are more than convinced that we have made the proper decision," says to John-Asmus Burmester, the Managing Director of MPC IT Services.

"We are delighted to have forward looking organizations like MPC IT as our clients, who recognize the criticality of internal data security. We strongly believe that unless businesses build a robust data and information protection system, they can never truly gain the confidence of external stakeholders."

Stephan Brack, CEO & Co-Founder
protected networks